

Trawsdir Caravan and Camping Park

Seasonal Owners Rules and Information

1. A Fob system is used for entry and exit to the Park, through barriers, and for using the Park facilities. Barriers will only operate between 7.00am and 23.00pm. If you have an extra car, you must get a second Fob from Reception. Do not stop in the yellow marked area. The barrier is not designed for two vehicles together, so please use one Fob at a time. We will claim for any damage caused to our barrier system for any incorrect usage, and we will not accept any responsibility for damage caused to vehicles due to incorrect use. The Fob is registered to you and is only to be used by an adult.
2. Parents & Guardians are reminded that they are always fully responsible for their children whilst on the Park, especially when using the Playground. Try to keep young children within sight and hearing of your area. All children under 12 should be accompanied whilst on the Park by a Parent/Guardian. This includes going with them to the Shower and Toilet Blocks. They must not be left alone at anytime. Make sure all children are fully advised of a safe location for you to meet up if they are lost or become separated from you. A suggestion is the Park Reception, as we will be able to co-ordinate efforts in finding a lost child more efficiently. Please tell the Park Reception or a member of staff straightaway as this will become our top priority.
3. For the safety of all customers, a speed limit of 5 MPH is strictly enforced on this Park. Any person exceeding this speed, or otherwise driving recklessly or without due care, will be instructed to take their vehicle off the Park. The National Road Safety Act and Regulations apply in this park i.e. all vehicles must be taxed and insured. Drivers must hold a full valid licence. No drinking and driving is allowed.
4. No driving tuition is allowed on the Park. Please remove ignition keys from all parked vehicles to prevent accident and theft. The barriers and the access roads must not be obstructed at any time.
5. The washing of cars, caravans and motor homes is NOT allowed on this park.
6. No motorised Watercrafts are allowed on the Park at any time.
7. All noise must be kept to a minimum between the hours of 11.00pm and 8.00am, with the volume of electrical items e.g. televisions, music systems etc being at a level not to cause annoyance. At all other times noise must be at a level as to be respectful to other people.
8. The washing of pots, pans, dishes, and clothes is strictly prohibited under Park water-points and in the Park washbasins. We have a Launderette for clothing and dishwashing facilities, where you can also freeze your own ice blocks.
9. Hot water is provided for washing within the Toilet Block Area. Do not remove or carry hot water away from this area.
10. Firearms, fireworks, explosives, Chinese Lanterns or similar, must not be used on the Park. The use of crossbows, catapults and similar items is strictly prohibited.
11. Fire Extinguishers for use in emergencies are situated within the Camping Fields and Touring Areas in Red Boxes and clearly marked on the map overleaf. Notice is given on the containers as to the procedures in case of fires, and where to go in that eventuality.
12. Open fires are not permitted on the Park. Portable barbeques are permitted but must be used safely and must not be taken inside any units. Please do not add wood to your barbeques to turn it into a campfire. Only Gas, self-contained or instants are allowed. Do not use an accelerant to light the barbeque, only use recommended fluids or firelighters. After cooking allow the embers to cool down before disposing of them. Any damage to grass or surrounding areas will be charged for.
13. Refuse bins and re-cycling bins are provided for litter throughout the site and are always available. Please use them as a tidy park is a healthier, happier Park.
14. Dogs are welcome but must be always kept on a short leash and exercised on the Dog Walking Field. If your dog fouls, please remove the faeces.
15. Bicycles are allowed but must not be ridden or left unattended on entrance and exit roads, outside Reception, or around facilities or buildings. Bicycles must not be taken inside or stored in Pods. Others such as Skateboards, Scooters and the such like are at the discretion of the management and their decision is final.
16. No Ball or Frisbee games, or Kite flying, are allowed in the camping areas, only in the Dog Walking Field. No water-based toys, e.g water pistols, water bombs are allowed.
17. All items e.g clothes lines, wind breaks, garden furniture etc, must be removed from grassed areas between caravans when not occupied, to allow us to cut the grass.
18. No Businesses can be operated on-site, or advertisements made for business. The selling of goods from any unit is not permitted.
19. Sub-Letting is not permitted.
20. In the event of a Unit being sold on-site, all potential purchasers must be vetted by Reception and permission sought for the exchange. Any outstanding fees cannot be transferred to the new owner. New owners will be charged for the remaining weeks on a pro rata basis, with the payment being paid for that period in advance and before occupying the unit.
21. All Awnings must be securely fastened at all times. It is essential that they are secured properly before a Unit is vacated for any period.
22. Large Awnings, annexes, awning canopies and gazebos are subject to pitch size. Please consult a member of staff before erecting.
23. We cannot accept responsibility to any damages if we must remove your awning in bad weather conditions.
24. The client agrees to make good or pay for any equipment broken, lost, or damaged.
25. The company and its employees accept no responsibility for damage to any items rented by, or belonging to, customers whilst on the Park. We recommend that you have adequate insurance to cover such eventualities.
26. All Guests of our Clients must report at Reception and sign the terms and conditions and must always abide by them.
27. All clients must always conduct themselves with due regards to others. Any party found wilfully breaking the above rules will be asked to leave immediately.
28. Violent or abusive conduct, either verbally or physically, towards staff or clients will not be tolerated. Any offenders will be escorted off site instantly.
29. Please report to Reception any issues regarding safety of equipment or persons acting unsafely or acting suspiciously.
30. We reserve the right to refuse anyone without notice or reason. No refunds are given.
31. An up-to-date copy of your unit's insurance must be presented to Reception on arrival, where it will be kept in file. Units will NOT be allowed to be sited until this is given.

In the event of any emergency, notify Reception on 01341 280999 and inform them of the situation. Wardens are on call at all times, and will phone the Emergency Authorities if required. In the unlikely event of a fire, please go to your Assembly Point which is situated outside Reception. The First Aid Point is in the Reception.